



Thank you for your interest in our services at Top Dog Inn. My husband, Ken, and I have lived in Orange County most of our lives and we have been actively involved with the professional training, show handling, grooming and care of dogs for more than thirty years. Dogs have always been my passion and they have definitely become our life! We moved our business to the dog-friendly community of Orange in August, 2011, and we are thrilled to be here. Our boarding & training facility is licensed to house 75 dogs, but our philosophy as a boutique

kennel has always been to provide highly personalized service in a comfortable, intimate and welcoming setting. We strive to be the best place for your dog, not the most crowded. Each and every dog that joins our family is a Top Dog and we so enjoy spending time with them and learning just what makes each one of them special.

Our All-Amenity Boarding rate is \$35 per dog, per day. Our "day" consists of 24 hours, which means that you can drop-off and pick-up anytime that works for you during normal business hours. For any time over the initial "day(s)" there will be a \$2.50 charge per hour or portion thereof that your dog stays with us while enjoying PlayCare. So that the limited parking at our facility runs smoothly, we appreciate if you can give us estimated times of your expected drop-off and pick-up. Everything that your dog needs during his stay is included in our rates. The dogs are out frequently during the day to potty, play, or just lay in the sunshine. If your dog likes the company of other dogs, he may have a playmate while visiting. If he'd rather keep to himself and chew on a bone, then that's what he will get to do. We individualize every dog's experience while here at the Top Dog Inn. We always supply toys, bedding, food, love and plenty of attention for your dog during his stay. We feed Eukanuba dog food, but if you would rather keep your dog on his regular food or if he's on a special diet, you are welcome to bring his own food with him. If he's on medications please be sure to bring us detailed instructions and we will be happy to administer them. We offer multiple dog discounts. Please call us for details on any of our services.

Additional Services & Rates:

- **Daily PlayCare:** \$25 per day. Discount rates: 5 days @ \$115 or 10 days @ \$220. (Must be prepaid)
- **Companion Dog Training** available on a limited basis. Our training incorporates only humane methods and it is based on the latest scientific principles of learning along with a large dose of fun.
- We also offer **Professional Grooming Services** on a limited basis with rates starting at \$50.

Top Dog Inn is open Monday-Saturday: 8AM-6PM. We are Closed on Sunday. Facility tours are by appointment only.

- **Please respect our after-hours personal time.** If it is a necessary for you to drop-off or pick-up outside of our normal hours there will be an additional \$5 per 1/2-hour charge. This service is only available one hour before opening or one hour after closing and by **pre-arrangement** only.
- **We will be closed for Drop-off and Pick-up on all major Holidays.**
- **We welcome your payment by Check, Cash, Credit or Debit Card**

Before any dog visits our facility for any reason we require the following:

- Your dog must have never shown aggression, inflicted injury or threatened any person or dog.
- Current vaccination verification from your Vet for Rabies, DHP+Parvo and Bordetella (We will accept titers for all vaccines except Rabies)
- Results from a clear fecal test (**Ova/Parasite and Giardia Elisa**) dated within 30 days of your first visit to our facility. Once you are established with us, we require annual retesting of your dog.
- Your dog must be healthy, flea/tick free, and currently be on regular flea/tick prevention. If fleas or ticks are found upon your dog's entry to Top Dog Inn, we will treat the situation and you will be charged accordingly.
- All dogs by must be spayed/neutered by 9 months of age
- **All forms must be completed and signed before we can confirm your reservation.**

PLEASE COMPLETE & SIGN SIDE 2

Top Dog Inn, LLC

606 West Collins Avenue, Orange, CA 92867-5512

Website: www.TopDogInn.com

email: tlc@topdoginn.com

Phone: 714.744.3316

Top Dog Inn Service Agreement for Dog(s): _____

1. As the owner of the above-referenced dog(s), I understand Top Dog Inn, LLC, its employees, officers, and agents, will exercise reasonable care to protect the health, happiness and safety of my dog while in their care. In the event my dog becomes ill or sustains injury, I have given permission for those in charge to take whatever steps necessary to obtain medical treatment for my dog, and I agree to pay all charges incurred.
2. I understand that I am boarding my dog(s) where they will potentially have social interactions with people and other dogs of all sizes. During normal dog play my dog(s) may sustain injuries, scratches, bites, punctures or other issues. While play is carefully monitored by Top Dog Inn, injuries could occur despite the best supervision. I assume all risks of injury to my dog while at Top Dog Inn or in transportation, so long as reasonable care is taken to prevent any unnecessary injury, death or loss. By boarding my dog(s) at Top Dog Inn, I agree not to file legal charges against Top Dog Inn or any employees for any injury, death or loss of my dog. I hereby waive and release Top Dog Inn from any liability of any nature for any injury, death or loss of my dog resulting from Top Dog Inn’s actions or from the actions of my dog or any other dog while in the custody of, or on the grounds. In the event my dog causes injury to another dog or to a person while at Top Dog Inn, I agree to indemnify and subrogate Top Dog Inn from any action which may be brought against it and for any defense, settlement, or judgment against it. I will assume all liability and financial responsibility for the actions of my dog.
3. I understand and agree that if my dog(s) is/are the cause of injury or death to another animal or Person, I shall be legally and financially responsible for the cost of injury, death, or damage. This includes same family pets staying in a kennel or area together. I agree to fully indemnify Top Dog Inn and its principals, employees, agents, volunteers, representatives, and successors for any costs, losses, or legal expenses incurred in their defense or any other claims, including negligence, brought by myself or a third party arising from or related to my actions or the actions of my dog(s) while on the premises or in the custody of Top Dog Inn.
4. I understand that even though my dog is current with the required vaccinations, there is a possibility that my dog(s) could still contract Kennel Cough, Canine Influenza, Upper Respiratory Infection, Giardia or any other such illness. Any pet that is deemed sick or unhealthy during his/her stay will be isolated from the group and required to be picked-up immediately. Top Dog Inn has the right to seek veterinary treatment on my behalf. I understand, that it is my financial responsibility to pay any and all expenses incurred for veterinary treatment during or after my dogs stay at Top Dog Inn.
5. I understand that occasionally grooming can expose a hidden medical problem or aggravate one. This can occur during or after grooming. I understand that if my dog is tangled or matted it is under greater risk of injury, stress and trauma and that there is a greater possibility of a nick or clipper burn during grooming.
6. I understand that Top Dog Inn reserves the right to remove any dog(s) that become(s) a nuisance, creates a disturbance on the premises, or is uncontrollable at any time while under the supervision of Top Dog Inn. This may include excessive barking, fence climbing, rough play, biting, or destructive behavior to property. I understand that I am financially responsible for any and all costs of any property damage done by my dog.
7. I understand that my dog will have access to a fenced outside area and I agree to assume full liability if my dog escapes.
8. I agree upon check-out to provide full payment for all services rendered by Top Dog Inn. If payment is not made in full then Top Dog Inn reserves the right to hold my pet until such payment is made. I understand that if my dog(s) is/are not picked up by the end of the regular business day, then I hereby expressly authorize Top Dog Inn to take whatever action is deemed necessary for the continuing care of my dog(s) and I agree to pay Top Dog Inn all costs of continuing such care upon demand by Top Dog Inn. Further, I understand that if I do not pick up my dog(s) as scheduled, Top Dog Inn shall be authorized to proceed according to California Civil Code section 1834.5 (Abandoned animals; disposition; notice). The provisions of this notice are available for viewing at Top Dog Inn.

I hereby certify that I have read and understand these requirements, rules and regulations set forth on these two pages, and that I have read and understand this Agreement, and each of its terms and conditions, and agree to abide and be bound by these rules and regulations. I further agree that this Agreement will remain in full force and effect until and unless otherwise cancelled or superseded by a writing signed by the parties.

Owner’s Name (please print) _____

Signature: _____ **DATE:** _____

All terms and policies are effective April 1, 2018.